## Quality Management Plan

### Management Approach

Quality will be measured by Project Deliverables and Acceptance Criteria.

The Metrics used to measure the Quality will be: Schedule, Resources, Milestones, Customer Satisfaction.

Quality Improvements will be monitored by the Team as a whole, and the group will decide as a group when any idea’s or recommendations are brought up.

### Quality Requirements

The requirements for Quality are the Project Deliverables and Acceptance Criteria.

Compliance will be measured at the end of the project by the Project Lead, Client, and Programme Manager.

#### Project Deliverables

Finished Website

Useable/Functional Website

Graphics

Wireframes

Prototypes

Documentation

#### Acceptance Criteria

Navigation links work correctly

Database for storing recipes

Donate link works and is secure

Enquiry Form Works with requirements

Gives clients the correct information and assistance

### Quality Assurance

Quality will be assessed as a team, with oversight from the Client and the Programme Manager. The Medium for this will be through Wireframes, Prototypes, and the Final Product. At each of these stages the Client will assess our progress and suggest any improvements or changes.

### Quality Control

Quality Control will be managed by the team as a whole. Any issues or suggestions will be brought to the group, and will be decided upon by the group and then okayed by the Client When Necessary. All changes will be listed in the Change Management Plan.